

## **ORCHESTRATOR**MAIL

Bringing Efficiency to Email Communication



The current email system design is not sufficient for corporations today and the future. Email is the defacto communication medium for people working together. In the current fast paced and ever changing business environment with a diverse, global workforce it leads to overload and anxiety just to keep up with email.

OrchestratorMail addresses the email communication issues in corporations while retaining the ubiquitous nature of email.

# **O**<sup>™</sup> The Difference

#### **Email**

Email communication can get frustrating, specially if you are working with other people on a deliverable or fulfilling an outcome. The back and forth of clarifying the misunderstandings, following up with people and sending reminders gets tiring.

#### Please send me the plan

From: Wag Hotels

Sent: Tue 2/15/2011 11:15 AM

To: Ritu Raj

Good to see you this morning. I think we covered a lot of ground. We should be able to move forward soon.

I liked the ideas that Tom and John brought up for reviewing the email system.

Regarding the operations plan, send it along so we can review it. We are in a meeting for the rest of the day so won't get back to you till next week.

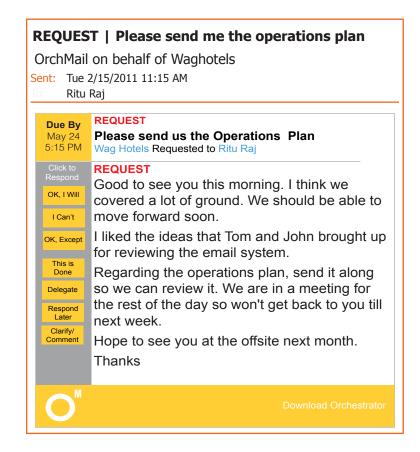
Hope to see you at the offsite next month.

**Thanks** 

Peter

#### Email + **Orchestrator**Mail

**Orchestrator**Mail brings structure to email, makes communication explicit. Its server based organizing and follow through, reduces email overload, and reduces the anxiety of missed emails.



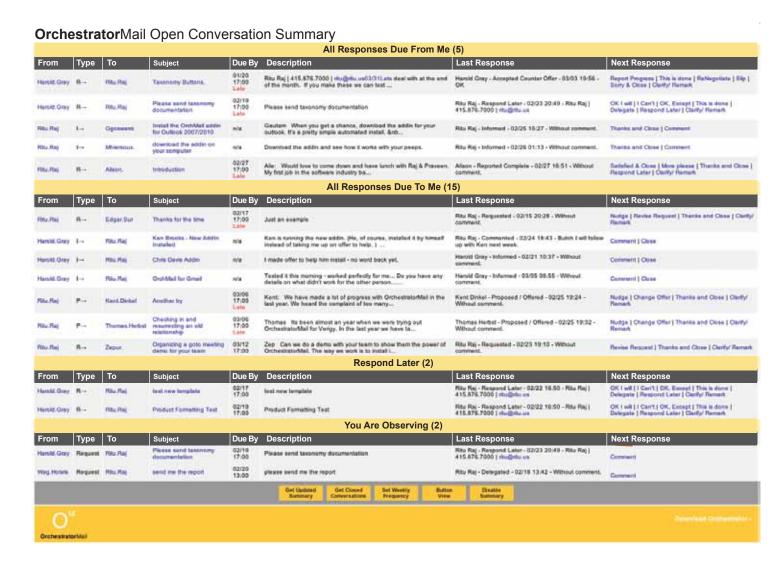




#### **Orchestrator** Mail

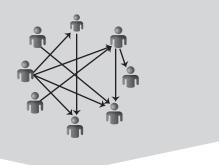
**Orchestrator**Mail gives you a quick look at all your open email communications, and respond directly from the summary.

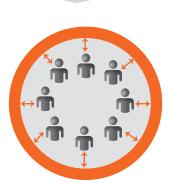
No more flagging, creating folders, searching for the critical email communications.





**Team Collaboration** emails are a defacto standard for making requests, offers, follow through and reminders.





**Orchestrator**Mail gives structure to the back and forth of email conversations. It automates follow through and reminders.

**Executives** are overloaded with emails, requests for critical decisions and follow up on initiatives and plans.





**Orchestrator**Mail brings clarity and one-touch response to communications. It gives visibility to when things are due in an easy-to-manage summary.

**Global, Diverse Workforce**, most coordination is done over email, with different interpretation of language, given by the culture and environment.





**Orchestrator**Mail establishes a common taxonomy, bridging the understanding of language and bringing people globally on the same page.

## **ORCHESTRATOR**MAIL

Bringing Efficiency to Email Communication

# Orchestrator Mail

#### **Orchestrator** Mail

**Orchestrator**Mail is a server based application that brings efficiency to email interactions between people working together.

Simplifying, creating common understanding, and accountability in email communications results in reducing the email overload and increasing productivity.

**Orchestrator**Mail does this by applying practices of linguistics - basic structure and semantics - to email communication.

**Orchestrator**Mail operates using email as a platform for interaction and communication, and yet is independent of any email platform.

#### **Benefits**

- Reduces email overload by overlaying structure to critical emails that are required to get the work done.
- Reduces the time spent to organize, flag and search for critical conversations.
- Alleviates the anxiety of forgetting or missing critical emails.
- Eliminates the need to follow through and send reminders to get responses back.
- Makes it easy to understand the intention of the email from the subject heading, so focus can be on the critical information.
- Eliminates the gap between the sender's intention and the recipient's interpretation.
- Creates a common language for the group you are working with especially in a global environment.
- Keeps track of all your open conversations in a summary format at your fingertips.



## Reducing the Email Overload

**Email** 

When working with others, email conversations require a lot of follow throughs and reminders to overcome ambiguity, misinterpretation and lack of clarity.

Intention
(Type of
Conversation)

Most emails that are initiated have these common intentions:

- Question
- Discuss
- Note
- Information
- Request
- Offer/ Propose

Pragmatic
Process For
Each Type

Each type of conversation has a recurring and common pattern of back and forth exchange.

The process keeps the email interactions on track and takes conversations to their logical conclusion. Common Taxonomy

At any stage of the conversation there are only a limited set of responses possible. We have distilled those responses to create a taxonomy. This taxonomy creates a common vocabulary for the people that you work to decrease the chance of misunderstanding your intention.

Explicit
Due Date

Having a due date instead of "asap", makes communication more explicit.

OrchestratorMail's automates reminders and follow throughs.

Conversation Summary

View a list of all open conversations that you are part of, including the ones that you are waiting on the other people to respond to you.



## Collaboration Ecosystem

#### **Collaboration**

(Same Time & Place)

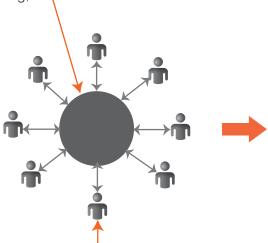
#### **After - Collaboration**

(Different Time & Place)

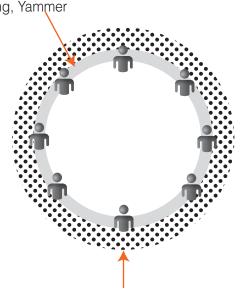
#### **Planning** Execution

Collaboration Space In person, or vitually Goto Meeting, Webex

Collaboration Tools such as File Sharing, Scheduling, Basecamp, Instant Messaging, Yammer



Personal Productivity Tools Tools like GTD, Xobni, help people manage, prioritize and organize the things that they have to get done.

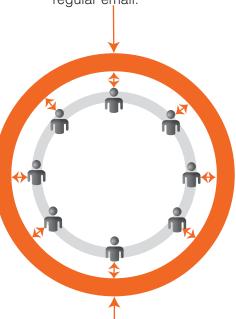


Hundreds of emails are generated when dealing with changes, dependencies and breakdowns and increase as it gets closer to fullfilling an outcome.

#### **Coordination**

(Different Time & Place)

**Orchestrator**Mail overlays a structure on top of regular email.



**Orch**Mail reduces the chances of miscommunication and automates follow through.

# **O**<sup>™</sup> Testimonial

I am finding OrchestratorMail to be an extremely useful tool. It is the first time that I've actually felt as though I have visibility into what is going on across all of the key initiatives the people in my department are pursuing. I am currently tracking approximately 100 deliverables across 20 key projects and am able to see when things are past due, drive discussions of status and have a record of accomplishments that I can use to keep \*my\* management informed of what's going on. It also underscores the individuals that have the most trouble in managing commitments.

The daily summaries work well as a personal productivity tool and orient me toward the things that I really need to take care of. My practice is to look at the date summary of open items at the beginning of every day, send "nudges" to the people that are past due, and make sure I'm on top of the things that \*I\* need to take care of. During the day I receive emails and status updates on the various projects. Every other week or so I look at what's been accomplished in the last 2 weeks and will be accomplished in the next 2 in order to build a status report for the CFO."

Ken Brooks | SVP, Global Production & Manufacturing Services | Cengage Learning



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Volume Discounting Available

**Server License** 

\$179

Perpetual license per user

18% Annual Maintenance Need Sharepoint server 2007 Volume Discounting Available



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### Organize a Demo

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#### **Contact Us**

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